

## Extended Warranty

The Extended Warranty option offers a continuation of the product's Standard Manufacturer Warranty. *Note: this is not an insurance policy and does not cover mis-use or accidental damage.*

### Extended Warranty

#### Includes:

- One-year extended coverage for Laerdal-branded, designed or produced products
- Materials, manufacturing or workmanship issues
- Return to Bench service only
- Packaging materials for return to Laerdal – if requested
- Shipping cost for repairs:
  - UPS ground freight only
  - From and to the customer's facility

#### Does Not Include:

- Third-party products where the original Manufacturer maintains warranty responsibility – example: Dell PC's
- Cosmetic damage from normal use including:
  - Consumables and accessories
  - Routine maintenance items
- Cost of installation, removal or reinstallation of products
- Products located outside the United States or Canada

### Extended Warranty - SimMan®/SimBaby™

This Extended Warranty option offers the same coverage as the above Extended Warranty with the following additions and exceptions:

#### Extended Warranty for Simulation Products also covers:

- Touch screen monitor
- Compressor
- Regulator
- Link box

#### Does Not Include:

- Manikin accessories
- Computers and accessories, and non-Laerdal operating software
- PDA and operating software
- Webcam
- Portability kit and regulators
- Transportation cases
- Simulation training modules

Extended Warranty may also be purchased as part of a ValuePlus Package available as 2, 3, or 5-year options.

*For a copy of the Laerdal Extended Warranty Service Agreement, please contact your Laerdal representative at 1-877-LAERDAL (523-7325).*

[customerservice@laerdal.com](mailto:customerservice@laerdal.com)

**Monday – Friday 8:00 AM – 6:00 PM EST**  
**Ph: 1-877-LAERDAL (523-7325)**  
**Fx: 1-800-227-1143**

**In Canada:**  
**Monday – Friday 8:30 AM – 4:30 PM EST**  
**Ph: 1-888-523-7325**

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